



BALANCE PROGRAM

EMERGENCY ALERT SERVICES

The following information is being provided to assist you in making an educated decision about which Emergency Alert System will best meet your needs. This document includes information about Emergency Alert Systems, programs which allow persons to initiate immediate contact with a monitoring service during an emergency, and Locator Aids, programs that identify or locate persons who may wander away and become lost.

Sound Generations and Overlake do not recommend, endorse or suggest that you should use any of the service providers named in this packet of material. We offer this information only as a resource to help you get started in meeting your needs.

We encourage you to contact several of the following agencies prior to selecting one. Ask for information about types of systems available, how each system works, and costs involved (including installation, monthly rental/service fees, and whether there are any purchases required).

Consider your circumstances before making a decision.

- Are you in the home frequently?
- Are you outside and need a system like a necklace or bracelet?
- Do you go to a specific hospital?
- Who is your emergency contact person?
- Are you on a Medicaid program that might pay for a system?
- Is English your primary language?
- Do you need medication reminders?
- Do you have someone who checks on you now?
- Are you concerned about falling or have fallen in the past?
- Do you need a system to detect falls?
- Do you want a system that works with your smart phone?



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Adiant Solutions

1749 NE 10th Ter, Unit #1
Cape Coral, FL 33909
888.399.8226, 480.970.2574
sales@adiant-solutions.com
adiant-solutions.com

Contact:

Services: Adiant sells the s-911 bracelet which is a personal locator device for people suffering from mild dementia or alzheimer’s, autism, down syndrome or schizophrenia. Functions include two-way communication, real-time tracking, fall detection, panic button and speed sensor. Other 2-way communication products and tracking products available.

Limitations:

Comments:

Fees: Call for current pricing.

Adt Home Health

Personal Emergency Response System

PO BOX 5035 Boca Raton, FL 33431
800.479.2959
new.adt.com/compact/health

Contact:

Services: Companion services personal response system features: wireless, waterproof personal help button; two-way voice intercom; one-button phone answering with a speaker-phone base unit; monitoring specialists.

Limitations:

Comments:

Fees: Call for current rates and fees.

Care Electronics

3301 W 151 Broomfield, CO 80023
888.444.8284
303.444.2273, 303.447.3502

tmoody@careelectronics.com
careelectronics.com or
medicalshonline.com

Contact:

Services: Safety products include “pull for help” emergency caller (uses a necklace transmitter and a desktop speakerphone to send a personalized, prerecorded message to 4 phone numbers), wandercare (alerts caregiver when wanderer goes beyond a set range).

Limitations:

Comments:

Fees: Call for current rates.



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Critical Signal Technologies, Inc

27475 Meadowbrook Rd, Novi, MI 48377
855.427.8585, 800.325.5145

hsellar@cstl.com

criticalsignaltechnologies.com

Contact: Heather Sellar, Customer Support

Services: Personal emergency response systems including cellular and mobile emergency alert systems, fall detection and medication management. Telehealth systems for remote vital signs.

Limitations:

Comments:

Fees: Call for rates.

Emergency Caller Products

13250 Gregg St Poway, CA 92064
800.227.1592

sales@emergencycaller.com

emergencycaller.com

Contact:

Services: Emergency products and systems: fall prevention, emergency response, wanderer alert, lifetime sensor pads.

Limitations:

Comments:

Bothell Distributor
22121 17th Ave SE, Bothell
425.485.3938

Kent Distributor
7112 S 212th St, Kent
253.872.7128

Fees:

Lifefone Personal Response Services

16 Yellowstone Ave White Plains, NY 10607
888.687.0451 Sales
800.882.2280
800.747.2032 Customer Service

service@lifefone.com

lifefone.com

Contact:

Services: 24-hour personal emergency response service; lightweight, waterproof pendant, bracelet and devices; calls service which notifies doctor and/or family.

Limitations:

Comments:

Fees: No activation fee, no equipment fee. Monthly service charge varies.



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Philips Lifeline - Medical Monitoring Systems

3000 Minuteman Rd, Andover, MA 01810
800.380.3111 Order
800.635.6156 Customer Service
lifelinesys.com

Contact:

Services: Designed to reduce the risk of living alone. Choice of wrist or neck button, full line of alternative switches for physically disabled and revolutionary autoalert help button calls for help when the subscriber cannot.

Limitations:

Comments: Medication dispenser with monitoring system to caregivers is also offered.

Fees: Call for rates.

Pioneer Emergency Medical Alarms

415 Lomas Santa Fe Dr Solana Beach, CA 92075
800.274.8274
pioneeremergency.com

Contact:

Services: Provides a variety of medical alert equipment and devices that will get help. 24/7 medical monitoring staffed by trained paramedics and can be ordered online.

Limitations:

Comments:

Fees: Prices vary according to equipment and service.

Providence Lifeline

Providence Hospice & Home Care
2731 Wetmore Ave, Ste 500 Everett, WA 98201
877.512.7111, 425.261.4828
washington.providence.org/in-home-services/
home-services-king-county/lifeline/

Contact:

Services: Personal response system. Waterproof personal help button can be worn as pendant or wristband. Press of button activates a lifeline home unit and establishes two-way voice communication. Auto alert fall detection device also available.

Limitations:

Comments: Help buttons for handicapped individuals available.

Fees: \$37/month. One-time set-up fee: \$50. Reminder phone monitoring and other services have variable fees.



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Response Link

2900 Lakeside Dr #230 Santa Clara, CA 95054
844.394.8983, 408.477.3400, 408.716.2685

responselink.com

Contact:

Services: Responselink provides several personal emergency alert systems, waterproof wrist or necklace pendant, automatic fall detection device, mobile medical alert system.

Limitations: Serving Washington

Comments:

Fees: Call for pricing and a local representative.

Tunstall Americas

36-36 33rd St., Long Island City, NY, 11106
800.286.2622

usinfo@tunstall.com

americas.tunstall.com

Contact:

Services: Products include voicecare personal emergency response system with 24/7 assistance at press of light weight long range activator button; med-time personal medication system which organizes, reminds and dispenses meds in accordance with prescribed regimens.

Limitations:

Comments: Formerly American Medical Alert corp, acquired by Tunstall in 2011 and changed name in 2012.

Fees:

**Vri Medical Alert Systems -
Home Monitoring Solutions**

1400 Commerce Center Dr,
Franklin, OH 45005
800.860.4230, 425.622.6253 Local Dealer
800.692.8189

info@vricares.com

vricares.com

Contact: Harold Cole, Local Territory Manager

Services: Provides medical alert units and other monitoring solutions including: monitored medication dispensers, fall monitors, cellular solutions, vitals monitoring.

Limitations:

Comments:

Fees: