

SURGICAL

Patient Resources



Equipment Needs

To be able to perform your daily activities safely post-surgery, you may need to temporarily use some medical equipment. Below are several organizations where you can obtain any assistive device you might need to recover at home safely:

- Bridge Ministries: bridgemin.org, 425.885.1006.
- Medical supply stores, such as Eastside Home Medical supply: 425.298.8724 or Bellevue Healthcare: bellevuehealthcare.com, 866.451.2842.
- Local Drug Stores and pharmacies, such as Walmart or Walgreens.
- Online retailers, such as amazon.com.
- Local senior centers.



Financial Counseling

Financial counseling provides services to support patients who might not be covered by insurance for their specific procedure. These services provide flexible options to meet patients where they are because we believe everyone should get the help they need when they need it.

Our financial counselors are available Monday–Friday, 8 a.m.–5 p.m. via email: financialcounselors@overlakehospital.org.



Hotel Accommodations

If you are coming from a far distance to our medical center in Bellevue, below are the names of some hotels within short distance to our facility:

- Hotel 116: 425.455.9444.
- Red Lion Hotel: 425.455.5240.
- Hilton Bellevue: 425.455.1300.
- Quality Inn: 425.643.6644.



Interpreter Services

Overlake Medical Center & Clinics provides language services to people that do not speak English, are visually and/or hearing-impaired or have speech disabilities. Interpretation services are available to you, your family member or companion at no charge.

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Post-Op Home Care Assistance

After your appointment, some procedures will require outpatient homecare services for a period of time. A trusted friend or family member can help if they have the required skills to provide homecare assistance. In situations where a family member or friend is not available, you may seek care assistance from one of the providers below:

- Villageplan: villageplan.com, 866.412.3861.
- EverHome Healthcare, get.everhomehealthcare.com, 425.275.5858.
- Comfort Keepers: comfortkeepers.com, 360.205.5274 or 253.275.0470.

Depending upon the procedure, your general practitioner and/or the surgeon will provide guidance on post-op care and maintenance. Please consult with them if you have any questions.



Spiritual Care Services

Chaplains are available to help make your stay more comforting. There are many ways in which a chaplain can serve patients, families and visitors. Patient visits, individual and family support, assistance in contacting clergy of all faiths and confidential spiritual and emotional support are some of the few.

Spiritual Care Services team are available:
Monday – Friday (also some weekends)
8 a.m. – 4 p.m.
Phone: 425.688.5127



Transportation

Prior to your appointment, please arrange transportation to and from the facility with a trusted friend or family member. If you are unable to arrange your own transportation, various alternative transportation options are available to accommodate your needs:

- Easy Access: 425.378.0600.
- Northwest Transport, Inc.: 253.216.5000.
- Hopelink (for Medicaid patients): 206.440.7300.
- Uber Health: uberhealth.com.

All patients need to have a companion at the time of discharge from the hospital.